

Off We Go Transport - Terms and conditions

1. Routes are sorted according to the respective localities in a way to prevent long trips, before and after Events. Each route will reflect the group your child is placed in.
2. For friends and siblings to be together during events, participants have to be commuting on the same van. In this instance, if your child has friends/siblings attending Whiz summer camp and wish to be in the same group, please contact the service provider well in advance so disappointments are minimized.
3. Where possible Transport Service is provided on a door to door basis. Factors that may hinder the service are narrow allies, rural areas and outskirts such as but not excluding other areas eg. Wied is Sewda(Zebbug), Bahrija and Imtahleb (Rabat), Armier (Mellieha), etc. If you live in an area such as the ones mentioned above, please contact Off we Go Transport(service provider).
4. Please inform the service provider if the address listed in the whiz summer academy application will not match the pick-up and drop off location. Drop off and pick-up location should be the same or at least in the same locality as naturally this will hinder the objective of keeping the routes as short as possible. For any clarification, please contact the service provider.
5. The drivers will contact you a week (approximately) prior to commencement of the Whiz Summer Academy 2024 and provide an approximate time of pick up. Please adhere to the time provided to avoid any delays. A 2-minute waiting time is to be respected by the driver in which he is to make one call to the parent/guardian. Kindly take into consideration that the time provided might differ once the route settles down according to the daily traffic.
6. Morning routes are fixed and will not be altered according to the daily activity location. On the other hand, during the afternoon route, drivers are instructed to start from the nearest and gradually work their way to the furthest resident depending on the location of the activity.
7. Please encourage your child to remain seated during the duration of the trip and that the wearing of a seatbelt is a must. Any behavioral misconduct will be communicated to you by the driver or Whiz Team members. Persistent behavioral issues and bullying will not be tolerated were exclusion or suspension from transport service may be considered of which refund is unobtainable.